

IMPORTANT INFORMATION – COVID 19

Covid 19, particularly the Omicron/Delta variant is still very prevalent within our Society.

Both the Omicron/Delta variant is highly transmissible, and people visiting this practice may be contagious without knowing it.

Some people are still not yet fully vaccinated, so cutting virus transmission is still important. Health premises are a higher risk environment and we need to maintain some control measures to keep everyone safe.

So we are asking everyone visiting our practice to:

- **Wear a face mask, unless you're exempt**
- **Maintain social distancing**
- **Use hand gel or wash your hands**

All patients should ensure they arrive at the Practice within 5 – 10 minutes of their allotted appointment time.

PLEASE NOTE: WE ASK THAT YOU DO NOT ENTER THE PRACTICE IF YOU ARE EXPERIENCING ANY OF THE FOLLOWING SYMPTOMS:

A new continuous cough, or three or more coughing episodes in 24 hours, high temperature or fever, the loss of, or change in, sense of smell or taste.

TO ENSURE THE AMOUNT OF FOOTFALL THROUGH THE PRACTICE IS KEPT TO AN ABSOLUTE MINIMUM, WE WOULD RESPECTFULLY ASK THAT WHERE POSSIBLE, PATIENTS ONLY ENTER THE PRACTICE (UNLESS YOU HAVE ALREADY DISCUSSED THE PATIENT REQUIRING A CHAPERONE WITH THE RECEPTIONIST AT THE TIME OF BOOKING YOUR APPOINTMENT). ANY CHAPERONES ATTENDING THE PRACTICE ARE ASKED TO CONTINUE TO WEAR A FACE COVERING AS THE PRACTICE IS CLASSED AS A MEDICAL SETTING, UNLESS YOU ARE EXEMPT FROM DOING SO. IF A CHAPERONE IS REQUIRED,

WE RESPECTFULLY ASK THAT ONE FAMILY MEMBER ONLY ATTEND WITH THE PATIENT WHERE AT ALL POSSIBLE.

All patients/visitors attending the Practice are asked to ensure they sanitise their hands using the hand sanitising unit located at the bottom of the stairs before making your way to the Waiting Room. **A poster will be placed on the wall directly above the hand sanitising unit which shows the correct procedures for thorough hand washing/sanitising.**

Please observe the catch it, bin it, kill it advice given by NHS England if you need to sneeze or cough (poster showing this etiquette are on display within the Practice).

PLEASE NOTE, WHILST THE TOILET FACILITIES WILL BE OPEN TO ANY PATIENTS WANTING TO USE THESE FACILITIES, WE WOULD RESPECTFULLY ASK THAT THESE ONLY BE USED IF ABSOLUTELY NECESSARY. WE WOULD ALSO POLITELY ASK ANY TOOTHBRUSHING IS UNDERTAKEN PRIOR TO ATTENDING AS THE SINK IS NOT TO BE USED FOR TOOTH BRUSHING PURPOSES.

Once your appointment has been completed, please visit the Reception Desk to make your next appointment. Can parents/guardians please ensure the patient has a record of the days they can attend **approx. 6 - 8 weeks after this appointment.**

If any patient requires to purchase toothbrushes, interproximal brushes, retainer brite or any other items from us, we would ask they do this by approaching the Reception Desk and paying using **CONTACTLESS PAYMENT** if at all possible.

Prices for all Sundries are as follows:

TEPE Brushes (Green)	£5 (for pack of 8)
Relief Wax	£1 each
Retainer/Functional Appliances Boxes	£2 each
Retainer Brite:	£8 per box (36 tabs)
Orthodontic Gumshields	£10 each
Toothbrushing Kits (bond ups only):	£10 each

We hope you understand that by keeping the above measures in place, we are providing a safe an environment as possible for both patients and visitors to the practice as well as our staff.

Please be assured we are constantly keeping the above precautions under review and will of course notify you of any changes deemed necessary.

Many thanks for your understanding in this respect.

The Belmont Team